

A STAR SERVICE

Specialist Carpet & Upholstery Cleaning
And Flood Damage Restoration

Est. 1988

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Just to reassure all clients, commercial and domestic, that we are very well aware of the newly introduced GDPR regulations.

As a family business successfully operating since 1988, we have to keep all necessary files for HMRC to be able to inspect for 10 years. However we would like to reassure you that all necessary archived paperwork and physical files are kept in a securely locked, alarmed building until we can actually dispose of them, when all paperwork is then collected by an authorised and insured company and shredded to ensure data is disposed of securely. Any smart phones used for work are owned by the company and protected against use if lost or stolen and of course handed back on employment ceasing - so any contact details held for necessary regular use would never be knowingly misused. When payment is made over the phone by card, no records are kept regarding card information. Please rest assured we have made all possible efforts to ensure that all Government regulations have been, are being, and will be kept fully.